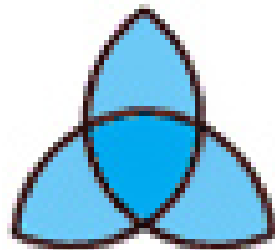


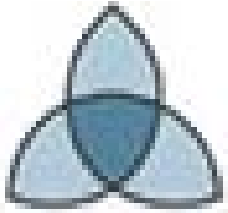
# iKnow- Innovation and Knowledge Management towards eStudent Information System



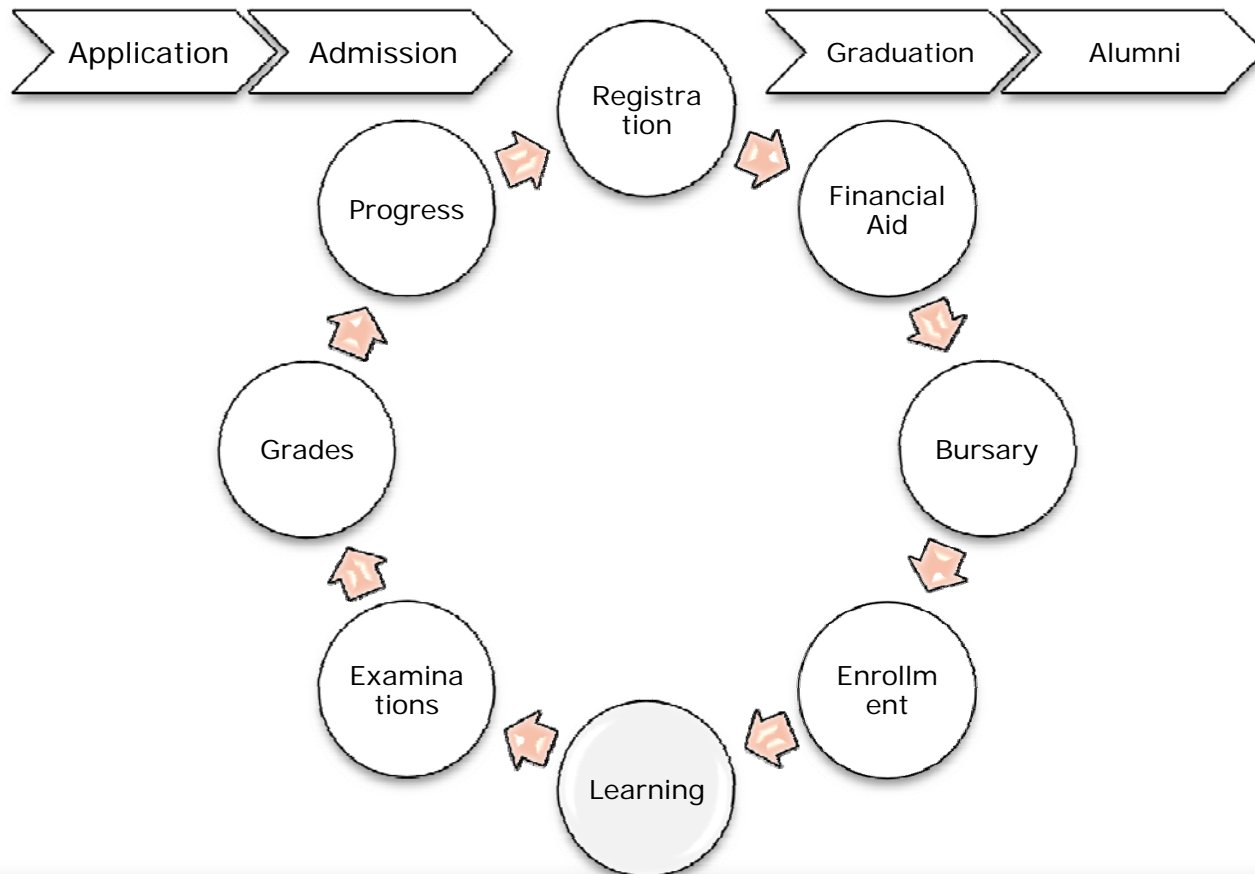
**UNIVERSITETI I EJK  
JHE YHMBEP3HTET  
SEE UNIVERSITY**

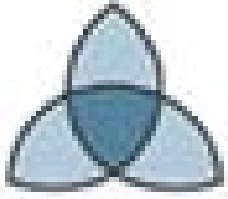
## South East European University

Bekim Fetaji [b.fetaji@seeu.edu.mk](mailto:b.fetaji@seeu.edu.mk)



# Student Services SEE University



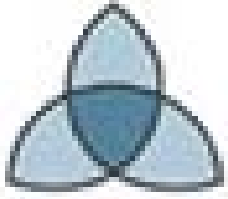


# Student Services: Organization



## Student Services: Organization

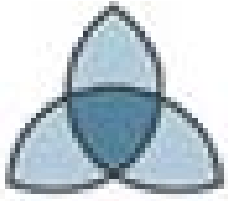
- **Admissions** – application, admission, information, documents
- **Financial Aid** – scholarships, work & study
- **Bursary** – Tuition, fees, payments
- **Registry** – grades, transcripts, certifications
- **Academic Planning** – schedule, exams
- **SS Management** – quality, satisfaction and consulting



# Student Services: Organization

## Module for study programs and schedules

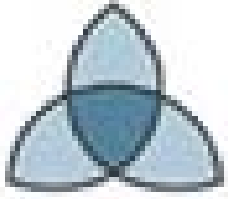
1. Defining student programs, courses, prerequisites and rules for studies
2. Mapping Faculty staff to Courses – Catalog of studies



# Student Services: Organization

## Module for ECTS and diploma supplement

1. Administration of ECTS
2. Issuing documents and assisting mobility
3. Issuing other diplomas and certificates
4. Assisting employment



## Student Services: Organization

1. Prepare Report for printing the Master Book requested by the Ministry of Education
2. Option for adding Digital Signature for all documents